



**SPIRIT**

SOCIAL PREPAREDNESS AND  
RESILIENCE INITIATIVE



# EUROPEAN PILLAR OF SOCIAL RIGHTS

—

# COLLECTION OF GOOD PRACTICES



Co-funded by  
the European Union

---

## INTRODUCTION

The good practices collected in this publication were prepared by the participating organisations for a workshop on the European Pillar of Social Rights, which took place in January 2026 in Brussels. The displayed practices do not represent the organisations as such, but only a selected activity, service, or project. Not all members of Samaritan International participated in the workshop, therefore not all are represented in this publication. The workshop and the publication are co-financed by the European Commission.



### 1 EPSR PRINCIPLE(S) ADDRESSED

17 – inclusion of people with disabilities



### 2 OUR SERVICE/PROJECT/ACTION

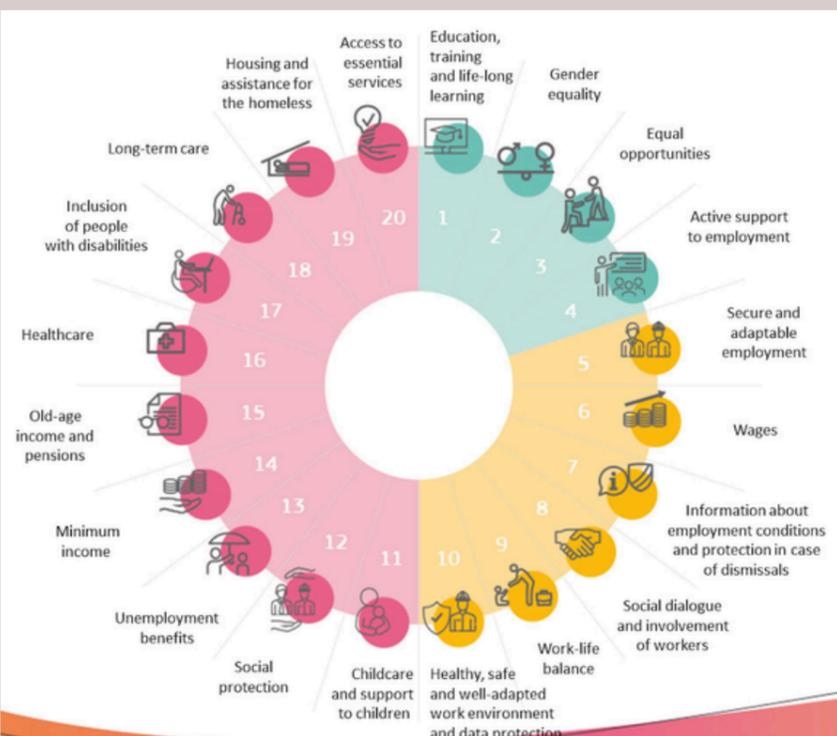
- Target group: Persons with Disabilities (PwDs)
- Regional dialogue and advocacy, best practices, and jointly developed community-based support for PwDs.
- PwDs and organizations of PwDs in the WB6 use the regional dialogue forums, networking and tools created by the project to voice their needs at the regional, national and local level, exchange best practices in terms of public-private-civil partnerships, and set grounds for (re)structuring social investment funds in support of inclusion of PwDs.

### 3 TYPE OF ACTION

- Direct Service
- Advocacy
- Capacity building
- Research/Monitoring
- Training

### 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

- Infrastructure and Services at the Local Level for at least 1,500 PwDs (at least 50% women) improved through 30 local inclusion projects.
- Customized and certified vocational training or other employment integration programs for at least 300 PwDs
- psychosocial and/or career counselling through inclusive workshops for at least 600 PwDs
- local inclusion plans for PwDs will be developed or revised for 15 municipalities in the Western Balkans region.



# ARBEITER-SAMARITER-BUND E.V.



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 01 - training, life-long learning
- 17 - Inclusion of people with disabilities
- 19 - Long-term care



## 2 OUR SERVICE/PROJECT/ACTION

- Addressing problem of delayed access to help during medical emergencies or falls at home; Insecurity and fear of living alone due to age, illness, or disability
- Target group: Elderly people and individuals with health limitations living independently; Relatives concerned about their loved ones' safety
- Provision of a 24/7 emergency call system activated at the push of a button; Immediate connection to the ASB emergency call center and fast coordination of help; Greater safety, independence, and peace of mind for users and families

## 3 TYPE OF ACTION

- Direct Service
- Advocacy
- Capacity building
- Training

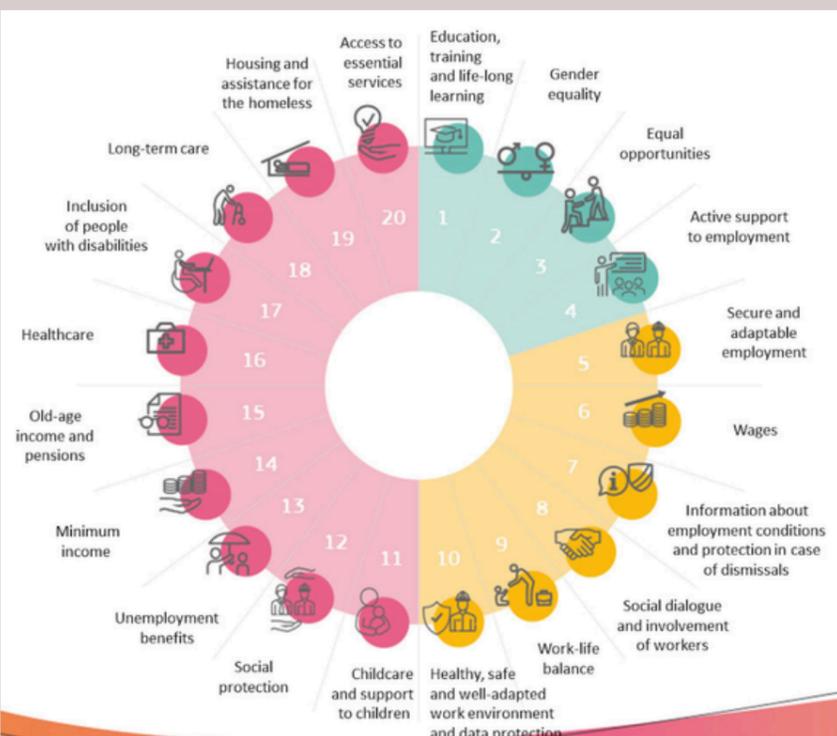
## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

### Qualitative and/or quantitative impact

Improved personal safety and faster emergency response times; Reduced severity of consequences after falls or medical incidents; Increased sense of security and confidence for users living independently; Relief and reassurance for family members and caregivers.

### Added value – what gap is being addressed

Closes the gap between living independently and having immediate access to help; Supports ageing in place instead of early institutional care; Ensures equal access to emergency support regardless of location or living situation; Strengthens social inclusion and dignity for vulnerable groups across Europe.



# ARBEITER-SAMARITER-BUND ÖSTERREICH



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 3 – Equal opportunities
- 12 – Social protection
- 14 – Minimum income



## 2 OUR SERVICE/PROJECT/ACTION

- Problem addressed: Lack of access to healthy food among people affected by poverty
- Target group: People in Vienna with low income (clients of our social markets, homeless people, refugees...)
- Working circular economy: interaction between social farming, a soup kitchen and social supermarkets.

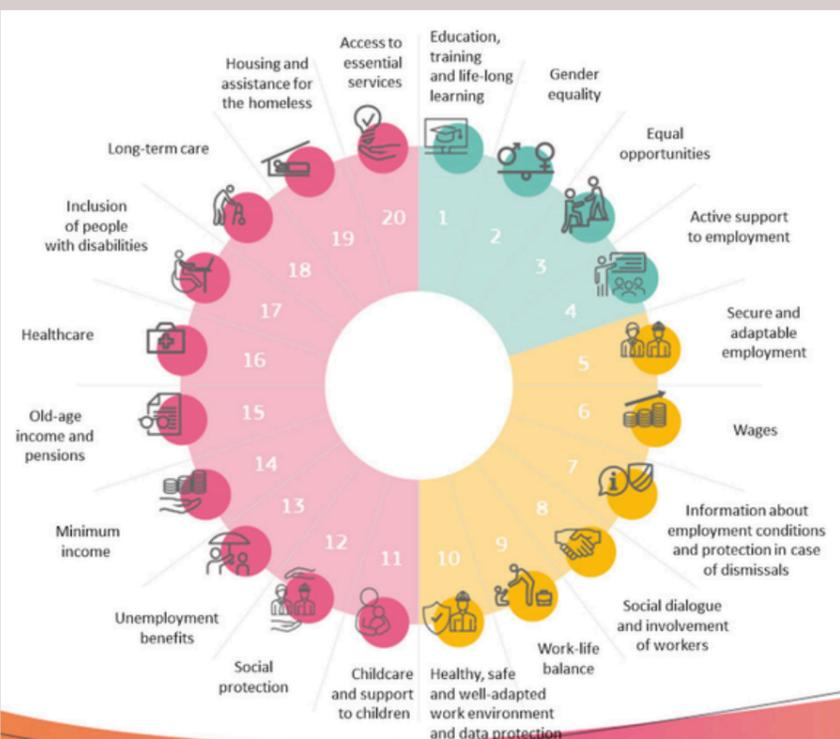
## 3 TYPE OF ACTION

- Direct Service
- Advocacy
- Capacity building
- Research/Monitoring
- Training
- Sustainability

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

A perfect example of a functioning circular economy in an urban setting: social agriculture, retail (social supermarkets), and processing (the soup kitchen) work seamlessly together for the benefit of people affected by poverty.

- healthy nutrition
- social interaction
- environmental protection



# ASSOCIAZIONE NAZIONALE PUBBLICHE ASSISTENZE ODV



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 3 – Equal opportunities
- 17 – Inclusion of people with disabilities
- 20 – Access to essential services



## 2 OUR SERVICE/PROJECT/ACTION

- Provide adequate “targeted” care and support to at-risk social groups during disasters and other emergencies.
- This action strengthens our capacity to help vulnerable, frail or disadvantaged individuals in case of general distress.
- ANPAS provides focused training to CP operators, to properly engage with these social groups in special situations.

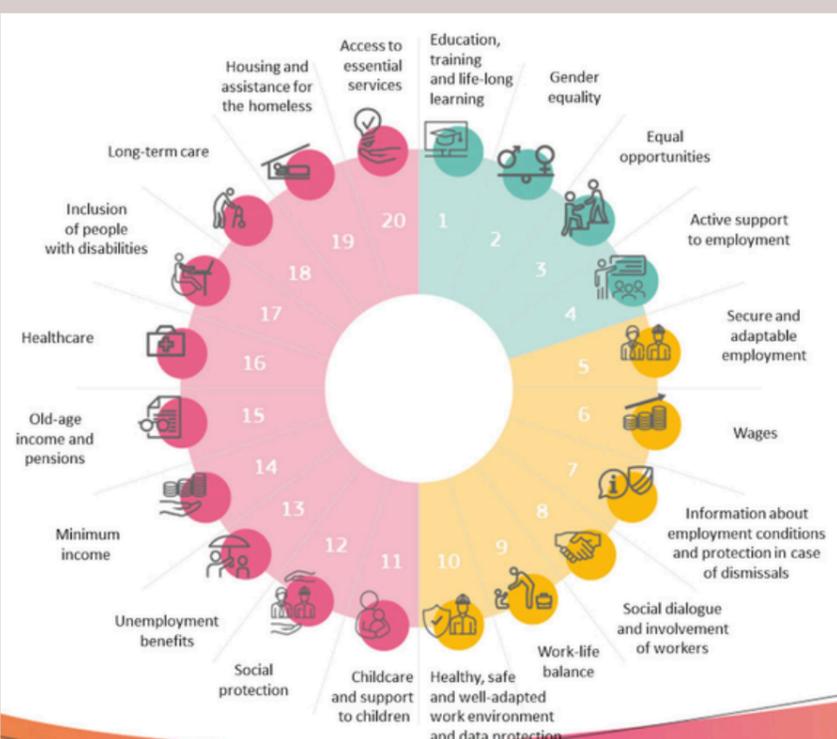
## 3 TYPE OF ACTION

- Direct Service
- Capacity building
- Training

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

Since the introduction of the OCF (*Operatori Categorie Fragili*) training scheme, ANPAS has trained hundreds of Civil Protection operators on providing care to frail people.

During emergencies, vulnerable people are more at risk of suffering and neglect. Civil Protection operators with specific training ensure access to adequate care essential services, by working on inclusion and emotional relief.





## 1 EPSR PRINCIPLE(S) ADDRESSED

- 01 – Education, training, life-long learning
- 19 – Long-term care
- 20 – Access to essential services



## 2 OUR SERVICE/PROJECT/ACTION

Financial and Debt Counselling – Social Support for Financial Stability:

**Problem:** Increasing financial vulnerability, debt, and risk of exclusion among individuals and families due to complex financial systems, low income, and life crises

**Who:** Individuals and households in vulnerable life situations, including people with low income, unstable housing, health challenges, or limited access to financial guidance.

**Solution:** Free, confidential financial and debt counselling delivered by trained volunteers, focusing on immediate financial relief, budgeting, debt overview, and long-term financial empowerment.

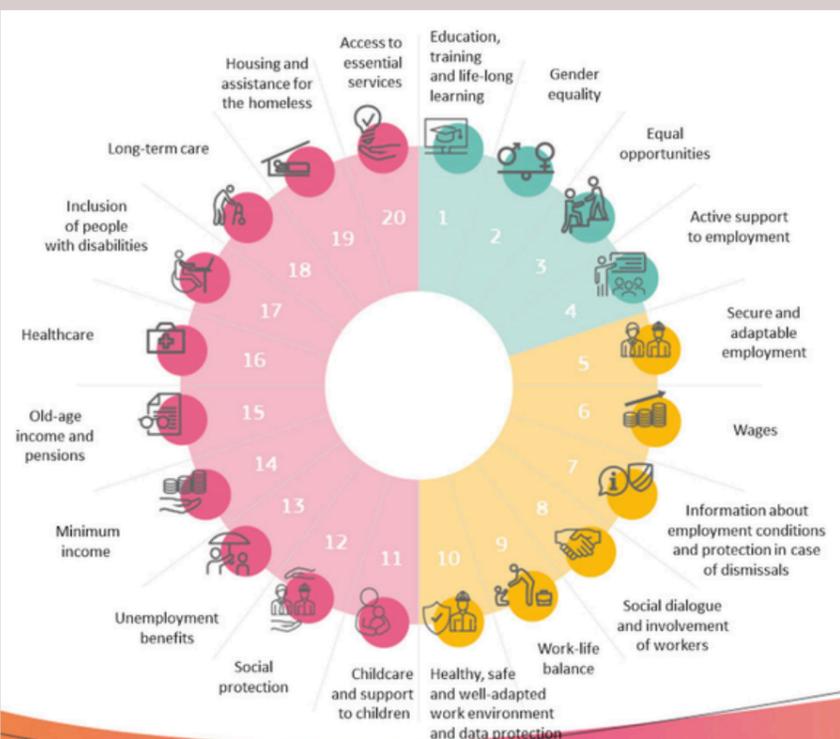
## 3 TYPE OF ACTION

- Direct Service
- Capacity building
- Training

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

[We provide free, volunteer-based financial and debt counselling that strengthens access to essential social services, supports long-term financial stability, and empowers vulnerable citizens to regain control over their lives.

Result: annually, 26 municipalities, with 90 trained volunteer advisers completing over 1,000 counselling cases, helping individuals and families regain financial stability and access tailored guidance in long-term budgeting and debt management.



# FEDERAȚIA SAMARITENILOR ROMÂNÎ



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 01 - Education, training and life-long learning
- 11 - Childcare and support to children
- 16 - Health care



## 2 OUR SERVICE/PROJECT/ACTION

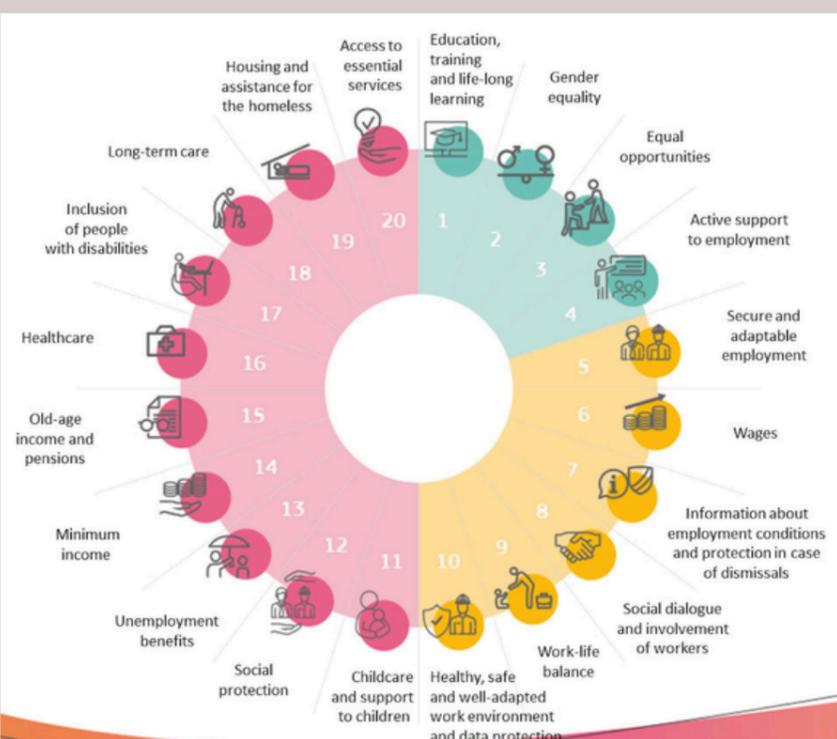
- Problem: schools increasingly face medical emergencies involving children, while students and school communities often lack basic first aid knowledge.
- Target group: children in primary and secondary schools
- Solution: structured first aid training sessions for children, adapted to their age and learning capacity, focusing on essential life-saving actions.

## 3 TYPE OF ACTION

- Direct Service
- Capacity building
- Training
- Community Support

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

The project contributes to a safer and more resilient European society by equipping young people with essential life saving skills from an early age. It enhances safety in schools, improves children health literacy, reduces risks related to delayed emergency response, and strengthens community preparedness and solidarity. By promoting prevention, equal access to health knowledge, and active citizenship, the project supports the European Pillar of Social Rights and aligns with EU priorities on child protection, public health, and social inclusion. Moreover, it represents a scalable and transferable model that can be replicated across European regions.



# INITIATIVE FOR DEVELOPMENT AND COOPERATION



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 02 – Gender Equality
- 12 – Social Protection
- 17 – Inclusion of persons with disabilities



## 2 OUR SERVICE/PROJECT/ACTION

Iris Network

- **Challenge** – Lack of capacities for advocacy, networking and understanding strategic environment
- **Affected** – 270 Iris Network members in 6 WB countries and their beneficiaries
- **Solution** – Empowerment of Iris Network members; policy influencing and awareness raising

## 3 TYPE OF ACTION

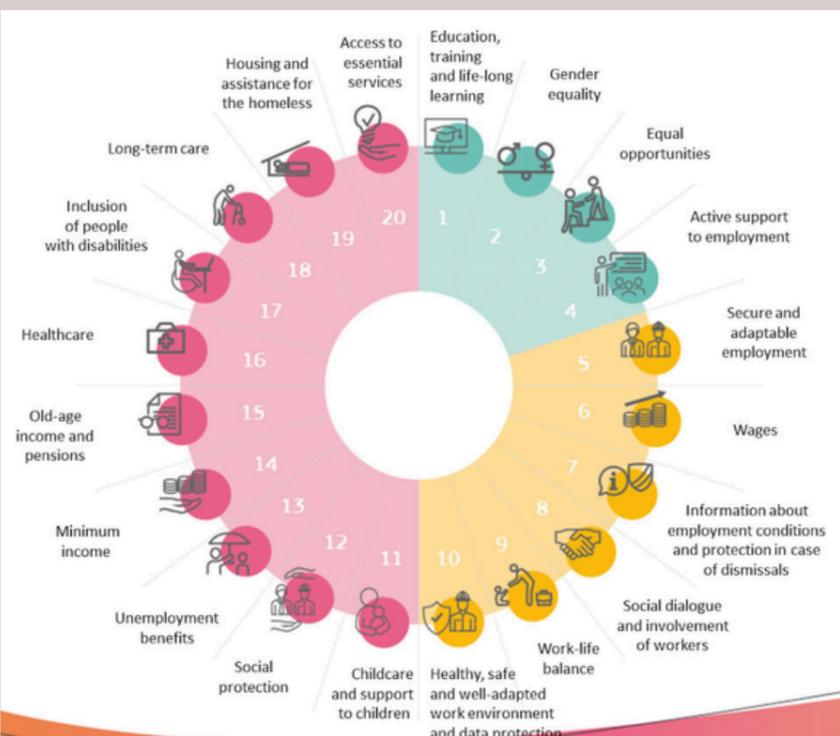
- Direct Service
- Advocacy
- Capacity building
- Research/Monitoring
- Training
- Grant Scheme
- Raising awareness campaign

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

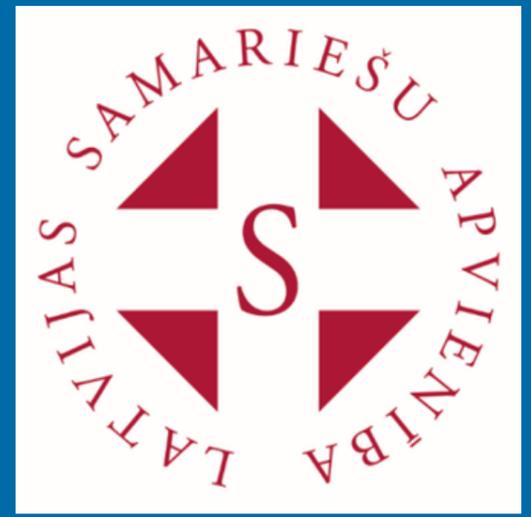
The Project generated multi-level impacts at organisational, community, and policy levels. At the organisational and community level, IRIS PROGRESS contributed to increased visibility of CSOs, new partnerships, improved service quality, and expanded access to services for vulnerable groups. The beneficiaries highlighted the tangible importance of supported services for daily well-being and social inclusion.

At the policy and institutional level - contributions to national strategies and increased public funding for social services, regional character of the IRIS Network enhanced its legitimacy and credibility in policy spaces, enabling CSOs to engage more effectively with public institutions.

Added value is through supporting groups with multiple vulnerabilities, implementing gender mainstreaming practices, encouraging innovative practices of Human Rights Based Approach in service implementation, inter-ethnic and inter-religious dialogue, introducing new services, strengthening local financing of services by learning and implementing best practices, approaching policy development, service delivery and decision making from a proactive human rights perspective, strengthening institutions and position in the EU negotiation process in Chapters 19 – Social Policy and Employment and 23 – Judiciary and Fundamental Rights.



# LATVIJAS SAMARIEŠU APVIENĪBA



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 18-Long-term care
- 20-Access to essential services

1ST GENERATION



NEW GENERATION



## 2 OUR SERVICE/PROJECT/ACTION

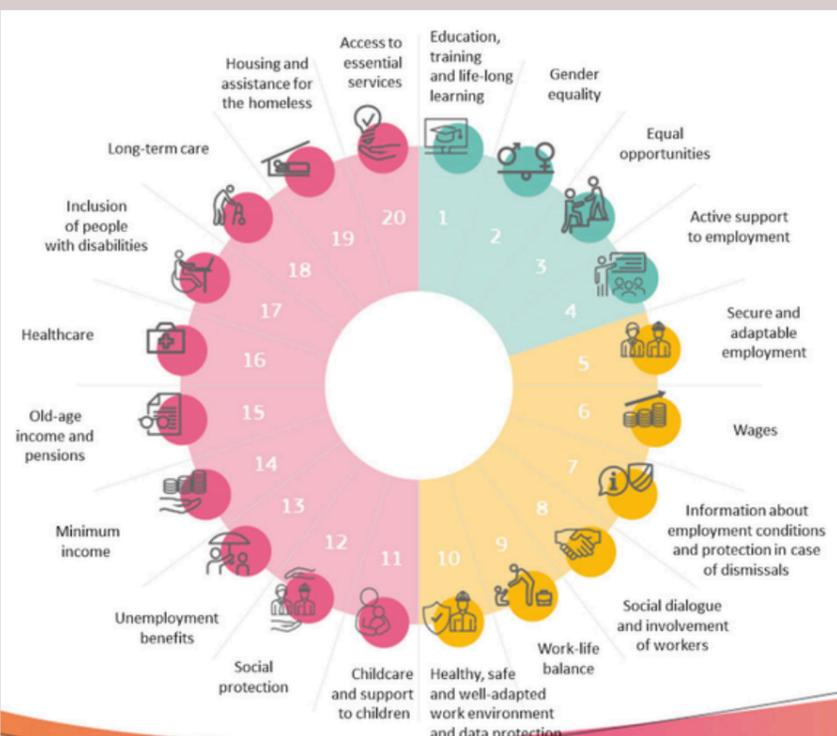
- We address lack of service in specific areas and improve unique service
- Service will be available in more rural areas for people with care needs
- We provide mobile home care service at new generation with extra added value

## 3 TYPE OF ACTION

- Direct Service
- Capacity building
- Training

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

Within the framework of the project, the service will be provided to 30 clients for one year, which was not available in their place of residence until now, with the possibility of attracting additional clients. Two new regions will be covered (out of 42 municipalities in total) Therefore the quality of life will be improved for lonely seniors. Thanks to technical solutions, the opportunity to complete formalities will be provided. Provision of specific postal functions is possible. Cash back function is planned in the future. Eco friendly content.



# LIETUVOS SAMARIEČIŲ BENDRIJA



## 1 EPSR PRINCIPLE(S) ADDRESSED

- [1 – Education, training and life-long learning
- 11 – Childcare and support to children
- 12 – Social protection



## 2 OUR SERVICE/PROJECT/ACTION

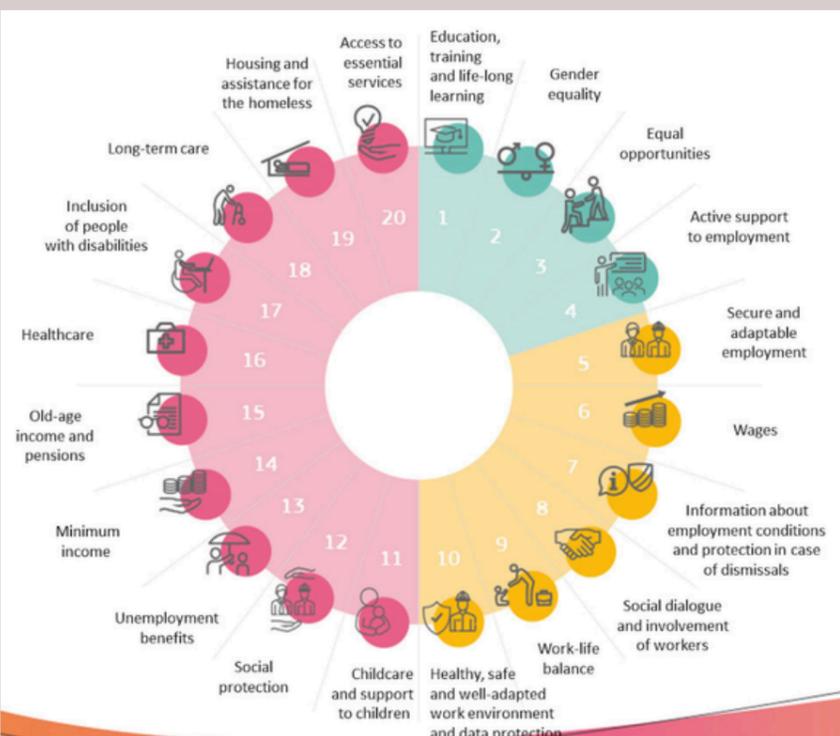
- We address the problem of Children living in poverty, without social skills
- Our target group is children
- We provide safe area for children to communicate with other kids, give them education, teach them social and lifeskills and much more

## 3 TYPE OF ACTION

- Direct Service
- Advocacy
- Capacity building
- Research/Monitoring
- Training

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

LSB day care centers promote social inclusion by offering daily support, structured activities, and a safe environment for children from vulnerable backgrounds, while easing pressure on families. It fills a key gap in many municipalities where affordable, community-based childcare and specialized support are limited, ensuring that children who need additional guidance and stability have access to consistent, high-quality care.



# SAMARYTAŃSKA FEDERACJA ORGANIZACJI POZARZĄDOWYCH



## 1 EPSR PRINCIPLE(S) ADDRESSED

- 18 - Long-term care
- 17 - Inclusion of people with disabilities



## 2 OUR SERVICE/PROJECT/ACTION

- We are solving the problem of the lack of accessible, comprehensive and decent long-term care for the elderly and people with disabilities.
- Our services address: older people requiring long-term care, people with various disabilities, their families and caregivers who need support and relief, the local community, which benefits from more inclusive and accessible services.
- We offer a comprehensive model of long-term care combined with social inclusion activities.

## 3 TYPE OF ACTION

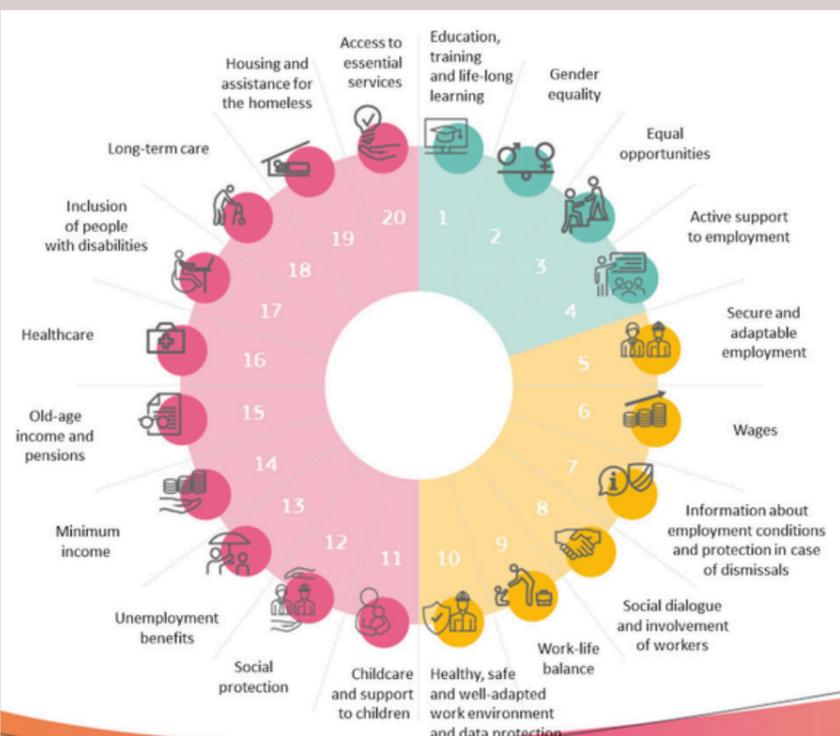
- Direct Service

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

Qualitative impact

- Improved quality of life for the patient
- Reduced caregiving burden on the family
- Higher quality of care services

Long-term care bridges the gap between treatment and the daily functioning of a dependent person, ensuring continuity, safety and support over the long term.





## 1 EPSR PRINCIPLE(S) ADDRESSED

- 02 – Gender Equality
- 11–Childcare and support to children
- 12–Social Protection



## 2 OUR SERVICE/PROJECT/ACTION

- Availability and diversity of social protection services
- Increase the availability and diversity of social protection services and improve the social inclusion of marginalized groups
- Creation of local capacities that will increase the availability of social services and improve the social inclusion of marginalized groups

## 3 TYPE OF ACTION

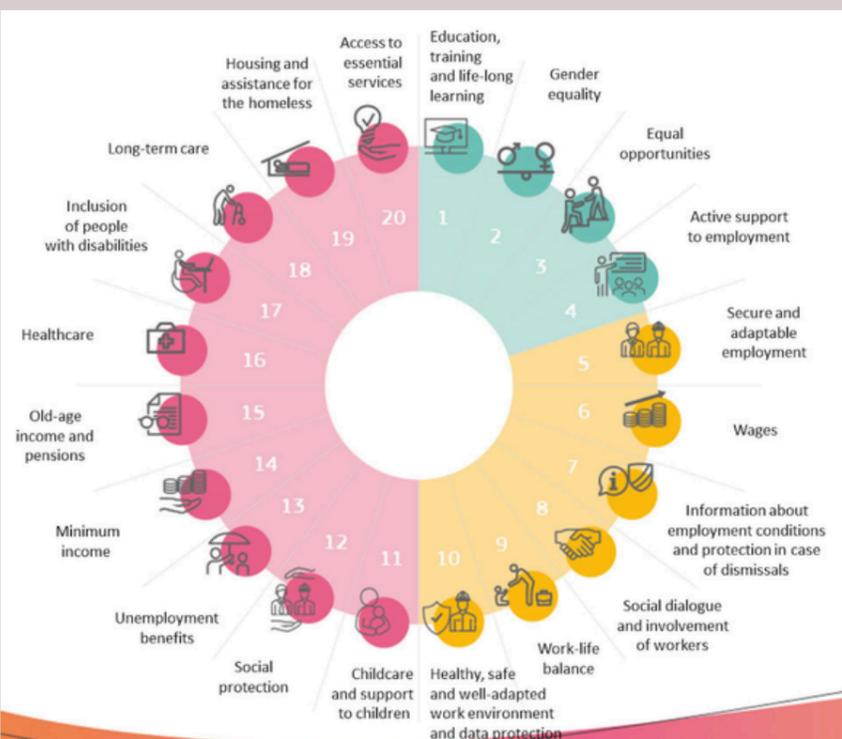
- Direct Service
- Advocacy
- Capacity building
- Research/Monitoring
- Training
- Creation of partnerships

## 4 IMPACT/CONTRIBUTION TO SOCIAL EUROPE

**Promoting social inclusion and gender equality** by supporting women survivors of domestic violence, victims of human trafficking, and other socially excluded women and children.

**Reducing social inequalities and poverty** through integrated support services, including psychosocial assistance, legal aid, education, and pathways to employment.

**Improving access to quality and integrated social protection** services through cooperation with public institutions, civil society organizations, and local communities.





**SPIRIT**

SOCIAL PREPAREDNESS AND  
RESILIENCE INITIATIVE



## LIST OF PARTICIPATING ORGANISATIONS

- ALFAR CENTAR (AC), MONTENEGRO
- ARBEITER-SAMARITER-BUND DEUTSCHLAND (ASB), GERMANY
- ARBEITER-SAMARITER-BUND ÖSTERREICHS (ASBÖ), AUSTRIA
- ASSOCIAZIONE NAZIONALE PUBBLICHE ASSISTENZE (ANPAS), ITALY
- DANSK FOLKEHJÆLP (DPA), DENMARK
- FEDERATIA SAMARITENILOR ROMANI (FSR), ROMANIA
- INICIJATIVA ZA RAZVOJ I SARADNJU (IDC), SERBIA
- LATVIJAS SAMARIESU APVIENIBA (LSA), LATVIA
- LIETUVOS SAMARIECIU BENDRIJA (LSB), LITHUANIA
- SAMARYTANSKA FEDERACJA ORGANIZACJA POZARZADOWYCH (SFOP), POLAND
- ŽENE SA UNE (ZSU), BOSNIA AND HERZEGOVINA

Co-funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Commission. Neither the European Union nor the granting authority can be held responsible for them.



Co-funded by  
the European Union